


**SERVICE BULLETIN**

**APPLICABILITY:** 2002~2003MY Impreza Vehicles  
**SUBJECT:** Speaker Performance

**NUMBER:** 15-111-04  
**DATE:** 01/30/04

**INTRODUCTION**

In the event you encounter a customer complaint of speaker performance, it may be caused by the connector on the front speaker.

The complaints may include:

- Cracking and/or popping from the front speakers.
- No sound from front speakers (right, left or both).
- No sound from all speakers.
- Sound is distorted when increasing volume.

Based on the customer's complaint, the front speakers will need to be replaced. If after replacing the front speakers a problem still exists, proceed with diagnosing the remaining components of the audio system.

**It is important to note that a problem with just one front speaker can affect all other speakers.**

**PARTS INFORMATION**

**Front Speaker Assembly — Part # 86301FE040.**

**CLAIM REIMBURSEMENT/WARRANTY INFORMATION**

For vehicles within the Basic New Car Limited Warranty period, this repair can be claimed using the following.

LABOR DESCRIPTION	OPERATION NUMBER	FAIL CODE	LABOR TIME
Front Door Speakers, Both - Replace	A 031-324	ZGN-38* ZGN-42**	0.5

\* *Claims with confirmed symptoms.*

\*\* *Claims with unconfirmed symptoms.*



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

