2. Check List for Interview

A: CHECK

Check the following items when a problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

Customer's name			
Date of purchase			
Date of repair			
Transmission model	Transmission	V.I.N.	
Odometer reading	km (miles)		
Frequency	☐ Continuous ☐ Intermittent (times a day)		
Weather	☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Others ()		
Place	☐ Highland ☐ Suburbs ☐ Inner city ☐ Uphill ☐ Rough road ☐ Others (
Ambient air temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold		
Vehicle speed	km/h (MPH)		
AT OIL TEMP warning light (AT diagnostic indicator light)	☐ Blinks continuously ☐ Does not blink		
Select lever position	□P □R □N □D □3 □2 □1		
Driving condition	☐ Not affected ☐ When revving at a standstill ☐ While decelerating ☐ At starting ☐ While accomplished While turn		☐ While idling ☐ While cruising
Symptoms	 No down-shift No kick down Vehicle does not move (☐ Any position ☐ Particular position) Lock-up malfunction Noise or vibration Shift shock or slip Select lever does not move 		
	Others		
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