2. Check List for Interview S004502

A: CHECK S004502A04

Check the following items when problem has occurred.

NOTE:
Use copies of this page for interviewing customers.

Customer's name			
Data vehicle brought in			
Data of repair			
Trans. model	TRANSMISSION	VIN	
Odometer reading	km/h or mile		
Frequency	☐ Continuous ☐ Intermittent (times a day)		
Weather	☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Others ( )		
Place	☐ High ☐ Suburbs ☐ Inner city ☐ Uphill ☐ Rough road ☐ Others ( )		
Outdoor temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold		
Vehicle speed	km/h (MPH)		
Malfunction indicator lamp (MIL)	☐ Continuously lit	☐ Not lit	
Select lever position	☐ P ☐ R ☐ N ☐ D ☐ 3 ☐ 2 ☐ 1		
Driving condition	☐ Not affected ☐ At racing ☐ While decelerating	☐ At starting ☐ While accelerating ☐ While turning (☐ RH/☐ LH)	☐ While idling ☐ While cruising
Symptoms	☐ No up-shift		
	☐ No down-shift		
	☐ No kick down		
	☐ Vehicle does not move (☐ Any position ☐ Particular position)		
	☐ Lock-up malfunction		
	☐ Noise or vibration		
	☐ Shift shock or slip		
	☐ Select lever does not move		
	☐ Others ( )		