62q_usa.book 5 ページ ２００２年４月１１日 木曜日 午後１時３４分

2. Check List for Interview

A: CHECK

Check the following items when problem has occurred.

NOTE:
Use copies of this page for interviewing customers.

Customer's name			
Data vehicle brought in			
Data of repair			
Trans. model	TRANSMISSION	VIN	
Odometer reading	km/h or mile		
Frequency	❏ Continuous ❏ Intermittent (times a day)		
Weather	❏ Fine ❏ Cloudy ❏ Rainy ❏ Snowy ❏ Various/Others ( )		
Place	❏ Highway ❏ Suburbs ❏ Inner city ❏ Uphill ❏ Rough road ❏ Others ( )		
Outdoor temperature	❏ Hot ❏ Warm ❏ Cool ❏ Cold		
Vehicle speed	km/h (MPH)		
Malfunction indicator lamp (MIL)	❏ Continuously lit	❏ Not lit	
Select lever position	❏ P ❏ R ❏ N ❏ D ❏ 3 ❏ 2 ❏ 1		
Driving condition	❏ Not affected ❏ At racing ❏ While decelerating	❏ At starting ❏ While accelerating ❏ While turning (❏ RH/❏ LH)	❏ While idling ❏ While cruising
Symptoms	❏ No up-shift		
	❏ No down-shift		
	❏ No kick down		
	❏ Vehicle does not move (❏ Any position ❏ Particular position)		
	❏ Lock-up malfunction		
	❏ Noise or vibration		
	❏ Shift shock or slip		
	❏ Select lever does not move		
	❏ Others ( )		

Vehicle-id:
SIE-id::A:Check
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